# A Secure & Convenient Way to Make Offertory Contributions to St Charles Church or Christ the King Church

Online donations may be made at any time from the comfort of your own home or any place with internet access.

## **FREQUENTLY ASKED QUESTIONS**

### What is online giving?

Online Giving/ Payments is a quick and easy way for parishioners and donors make online offertory donations - anytime, anywhere. Parishioners and donors can make one-time or recurring offertory donations.

## What are some benefits to online giving?

Convenience and time savings is probably the biggest advantage for the family. Donations can be made 24/7 from anywhere with Internet access—a desktop computer, tablet or smart phone. You can schedule your donations at any time from the convenience and safety of your home. You do not have to be concerned about missing out on your commitment to the church if you cannot attend the services for any reason. You also do not have to worry about writing checks or not having enough cash on hand. You can also manage how much you are committing to during the year.

Online donations are credited to your tax statement for the end of the year (except when made anonymously), and you can change your account preferences and donation amounts at any time.

Parishioners can use either smartphones, tablets, or home personal computers to make transactions. No need to hassle with checks or cash and there is 24/7 web based access. You can easily schedule recurring donations to coincide with your pay period. And, credit card option allows you to take advantage of rewards such as air miles or cash bonuses.

# What are some benefits to the Parish?

- Reduction of administrative time and effort to count, track, and deposit offertory donations.
- Reduction in parish paperwork

### Are the transactions secure?

Transactions apply industry standard using 256-bit encryption. Your sensitive financial information is securely transmitted throughout the payment process. No one at the church ever has access to your account/credit/ debit numbers.

Our website/ software provider eCatholic is PCI Compliant and the financial services provider (BluePay) that handles the processing and storage of the transactions made through the parish website is LEVEL 1 PCI Certified (the highest possible level of PCI Compliance). It is all very similar to what you experience when you purchase goods and services from a local store or vendor.

## If I set up "Monthly Recurring" Donations, how can I change or cancel?

This is done simply by placing a phone call to the Church Secretary.